



C I T Y O F
RENO
Memorandum

DATE: April 4, 2025
TO: Mayor and City Council
THROUGH: Jackie Bryant, City Manager
FROM: Cynthia Esparza, Community Engagement & Services Director
DEPT: Community Engagement & Services
SUBJECT: Nevada Cares Campus and Our Place Shelters Update

Washoe County plans to end winter overflow operations this month, with a complete end by May 1, 2025. Currently, staff are monitoring winter overflow usage and reducing unused beds nightly. This closure will eliminate 109 beds in the region, 84 beds at the Nevada Cares Campus and 25 cots at Our Place.

Additionally, beginning on May 1, 2025, the warming area at the Nevada Cares Campus Resource Center will end overnight access, returning to daytime hours, 6:00 a.m. – 8:00 p.m., 7 days a week. During these hours, unhoused individuals without a bed at a shelter will have access to meals, restrooms, showers, laundry, and request support and resources.

The following is the current shelter inventory:

- Nevada Cares Campus Emergency Shelter: 549 beds
 - As of April 4, 2025, there are 18 beds available, including 17 for men and 1 for women.
- Our Place Women and Family Shelter: 160 beds and rooms
 - As of April 4, 2025, there are 2 beds for women and 0 rooms for families.
- Nevada Cares Campus Warming Center: Accommodates 112 people, 24 hours a day, 7 days a week
 - As of May 1, 2025, overnight seating for 112 will cease, with the center closing at 8:00 p.m. 7 days a week.

In addition to these facilities, the Safe Camp has 50 units. As of April 4, 2025, 5 units are available. Clean and Safe, RISE, and Karma Box actively make recommendations for future Safe Camp residents during the application review process with the regional outreach case conferencing team.

Washoe County will continue to monitor inclement weather and adjust shelter operations as needed throughout the rest of the year before commencing winter overflow operations on or around December 1, 2025. The shelter census dashboard is updated daily can be viewed at www.washoecounty.gov/homeless/index.php.

Reno staff is in communication with Washoe County about shelter and community needs. Outreach continues coordinating arrangements for unsheltered individuals including locating a bed or longer-term shelter, transportation, and providing resources and support.